



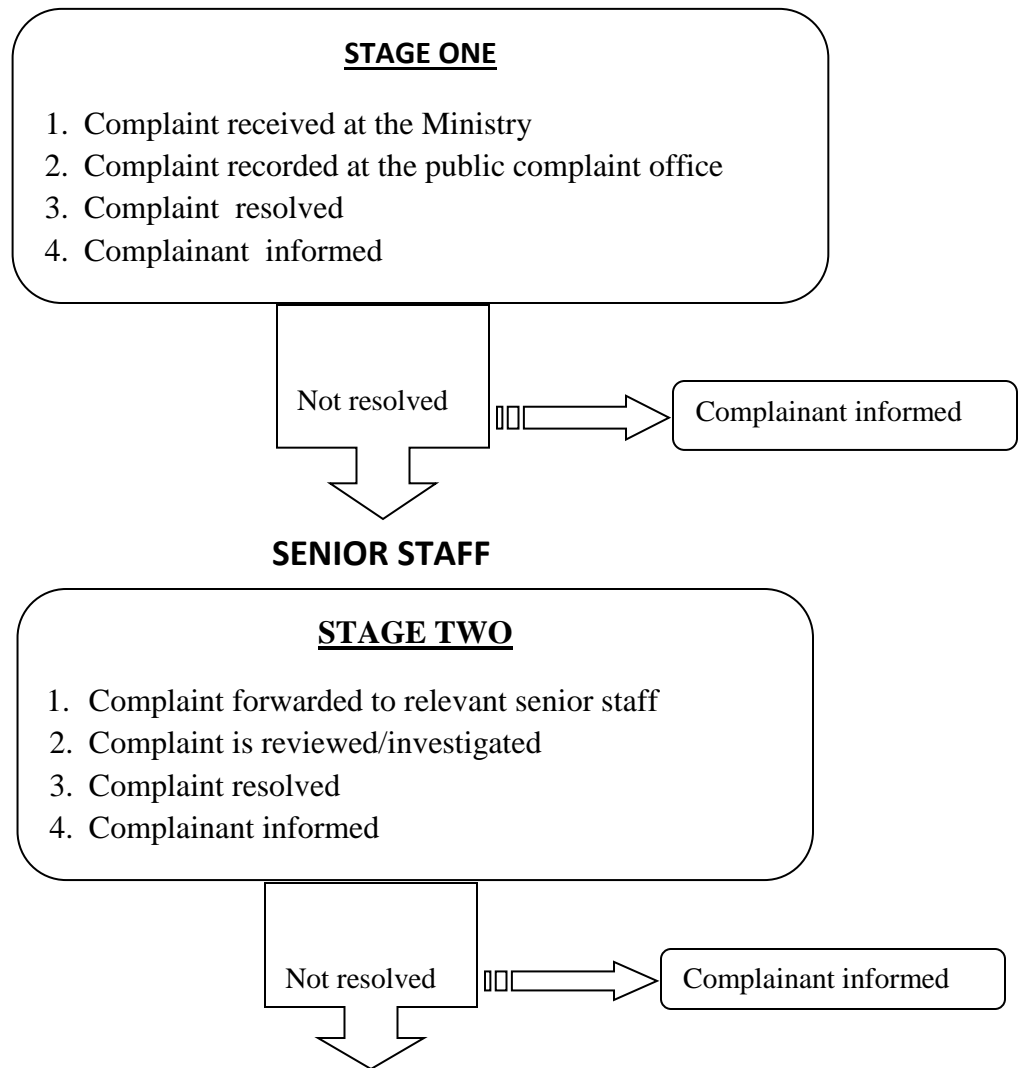
REPUBLIC OF KENYA



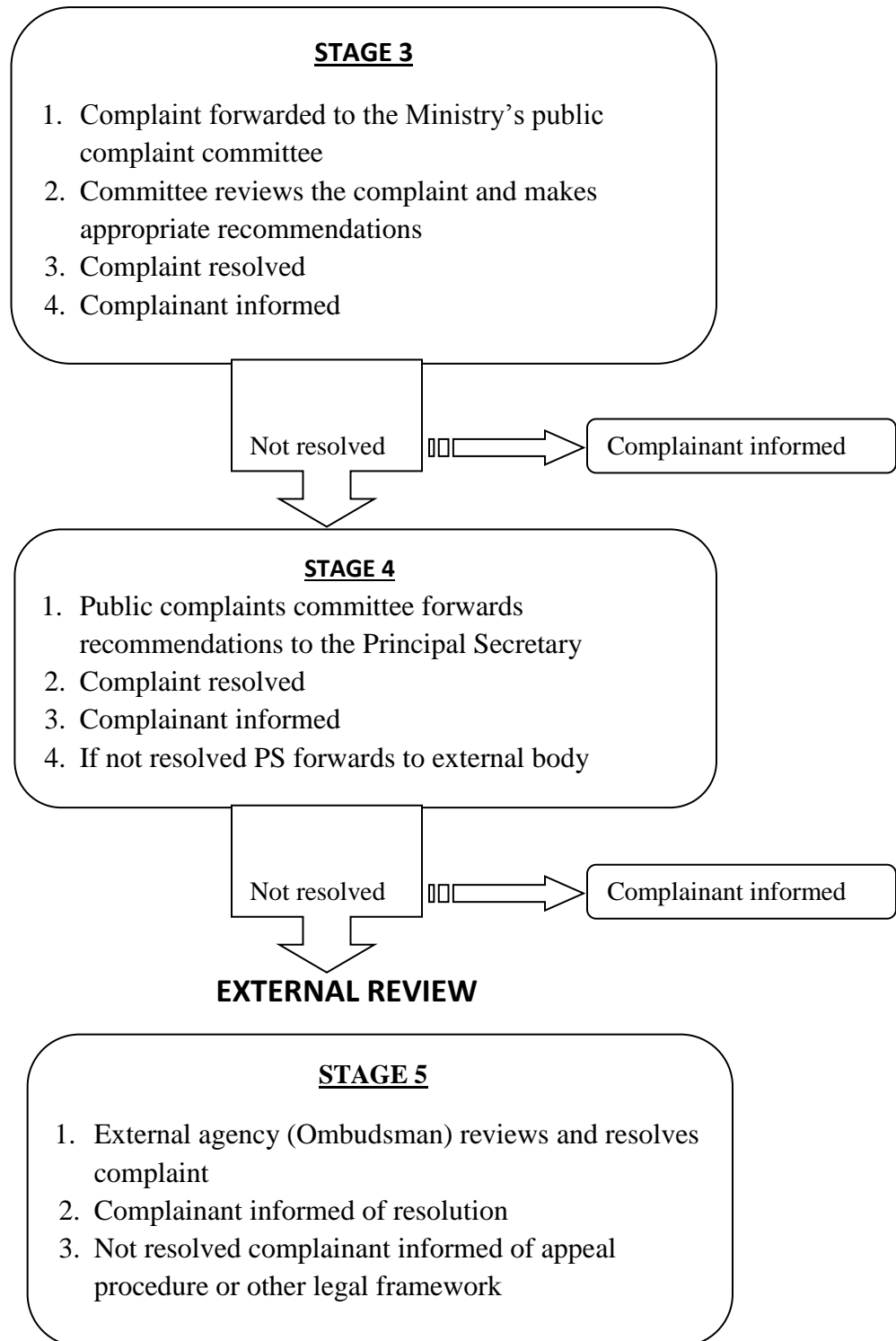
MINISTRY OF ENERGY

PUBLIC COMPLAINTS HANDLING FRAMEWORK

FRONT OFFICE COMPLAINTS



PUBLIC COMPLAINTS COMMITTEE



For further inquiries, please contact the Public Complaints and Access Information Officer through:

- Email: publiccomplaints@energy.go.ke
- psenergy@energy.go.ke
- Tel. 020-4841000 Ext. 1141181/22116/7
- Website: www.energy.go.ke.